

## YOU'RE BOOKED FOR A BATTLE SECTOR X NEON PARTY: WHAT'S NEXT?



**Before the party:** You need to invite your guests. Please check with parents/carers if there are any food allergies. You need to warn the parents about the disclaimer on the back of the invite regarding face paint, allergens, and behaviour. This must be brought to the party with them.

If your numbers increase above what you have already booked in, please give us at least 2 day's notice; but note the maximum party size is 12 for a Neon Party.

Don't forget the cake and candles, as we do not provide these.

**On the day of the party:** Please arrive no earlier than 10 minutes before your booking time as the changeover times are our hardest parts of the day.

**Upon arrival:** Please report to reception where you will be greeted, and introduced to your party host. They will then take the birthday cake and candles from you and place in the kitchen until they are needed. They will show you into the Party Room that you have booked and give you time to put all of your belongings in there. The party host will set up a tab for any extras and for any remaining balance of the party. Once you have greeted all of your guests, the party host will give them each a wristband with their name & food choice on. The food options are; Hamburger, Cheeseburger, Chicken Burger, Chicken Nuggets, Veggie Burger or Hot Dog.

If you have booked the UltraViolet package; drink orders will be placed by guests at this point too. These drinks are served with the food after the second game. Additional squash and chip bowl orders can be placed with your host. PTO

On completion of guests being banded, your host will collect and check the child's invite. If they are allowed face paint this will be applied. Unfortunately, the staff will not apply face paint to anyone who does not have their invite, or written permission to have face paint. Once this is completed, the party host will get them into the next appropriate briefing. Timings for the rest of the party may change with the flow of the games, but essentially your party will have;

- Game 1
- Rest Break
- Game 2
- Food
- Presentation of the Birthday Cake (if supplied)
- Game 3

During the third game your host will cut the cake and put the slices into the party bags, which are provided as part of the package.

Should you wish to add additional items to the party bags, please give them to your host at the beginning of the party.

Your host will return any remaining cake to you, along with the party bags during Game 3.

At this point, the party host will ask you to come up to the counter and complete payment for the party and any extras you may have had. Should you wish to tip your party host, please do so in cash as they keep all of their tips for themselves.

The whole process will be approximately 2 ¼ hours. Should a participant arrive late and allowed face painting we will apply this at the next appropriate point. This may mean they go into Game 1 without it.

**Lastly:** An email will be sent to you after your party for feedback. We appreciate your reviews and use feedback constructively, staff always like a mention too!

**Thank you for booking your  
Neon party with us and we  
are looking forward to  
welcoming you.**

